



User Guide



The Axiom



Welcome, and thank you for choosing the Ideon Audio Axiom DAC.

The Axiom is the embodiment of Ideon Audio's accumulated knowledge in digital design, power architecture, precision engineering and signal integrity. Every element of this DAC has been developed with obsessive attention to detail, from conversion architecture to power supply topology and signal synchronization. This convergence of advanced engineering and musical philosophy results in a DAC that pushes the boundaries of what digital reproduction can achieve. Conceived as a digital-to-analog converter that disappears entirely from the listening chain, Axiom allows only the living presence of music to remain.



Please read this guide carefully before operating the device. Retain it for future reference.

What's in the Boxes – The Axiom Components

The Axiom DAC system comprises three separate devices:

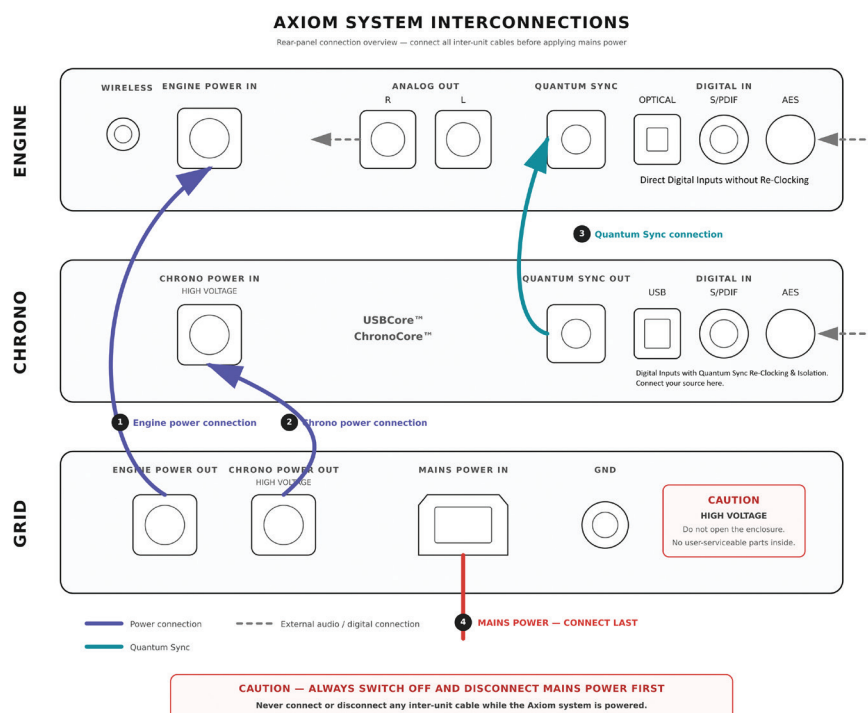
- the **Engine**, which houses the digital-to-analogue conversion circuitry and features the system display
 - the **Chrono**, the dedicated reclocking and isolation unit incorporating Ideon's Quantum Sync technology, and
 - the **Grid**, which is the power house.
- Also included is a set of **specially designed cables** that interconnect these components in a specific configuration, as explained and illustrated in the diagrams that follow.

You will also find a separate glass top panel (lid), which must be carefully positioned on top of the DAC. Please handle it with particular care during unpacking and installation, as it is fragile and may break if dropped or subjected to impact.

Getting Started

Connecting the Axiom Units

Before making any connections, ensure that the **Grid is switched off** and **disconnected from the mains supply**. The three Axiom units must be interconnected only with the specially designed cables supplied with the system.



IMPORTANT

Do not substitute these cables with third-party alternatives and **never connect or disconnect any of the inter-unit cables while the system is powered**.

First, connect the ENGINE POWER OUT socket on the Grid to the ENGINE POWER IN socket on the Engine.

Next, connect the CHRONO POWER OUT – HIGH VOLTAGE socket on the Grid to the corresponding CHRONO POWER IN – HIGH VOLTAGE socket on the Chrono.

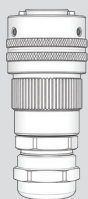
Finally, connect the QUANTUM SYNC OUT socket on the Chrono to the QUANTUM SYNC input on the Engine using the supplied Quantum Sync cable. Carefully align each connector before inserting it and never use excessive force.



IMPORTANT (Using the Lemo Connector)

The LEMO connectors (**Quantum Sync** connection) use a secure push-pull self-latching mechanism. Before connecting or disconnecting it, ensure that the Axiom system is switched off and disconnected from the mains. To connect, carefully align the connector with the socket and push it straight in until it locks into place; **do not twist it or use excessive force**. To disconnect, grip the connector by its outer metal release sleeve - **never by the cable** - and pull the sleeve gently backwards, towards the cable, to release the locking mechanism; then withdraw the connector straight from the socket.

Never attempt to remove it by pulling on the cable, twisting the connector, or forcing it out, as this may damage both the cable and the socket.



IMPORTANT (Using the Amphenol Connector)

The Amphenol connector (**Chrono Power** connection) uses a secure push-pull locking mechanism. Before connecting or disconnecting it, ensure that the Axiom system is switched off and disconnected from the mains. To connect, **carefully align the connector's keying with the corresponding socket and push the connector straight in until it is fully seated and securely locked**. Do not rotate the connector or use excessive force. **To disconnect, grip the knurled outer locking sleeve - never the cable or the rear cable gland - pull the sleeve gently backwards towards the cable to release the locking mechanism, and then withdraw the connector straight from the socket. Never twist, bend or force the connector during insertion or removal.**



IMPORTANT (Using the Neutrik powerCON® Connector)

Before connecting or disconnecting the Neutrik powerCON connector, ensure that the Axiom system is switched off and disconnected from the mains supply. **To connect, align the connector's guides with the corresponding chassis socket, insert it fully, and rotate it clockwise until it locks securely into place. To disconnect, pull the metal locking latch gently backwards, rotate the connector counterclockwise, and then withdraw it straight from the socket. Always hold the connector by its main body - never pull or twist the cable - and do not use excessive force.**

Digital sources intended to benefit from the Axiom's complete USBCore™ and ChronoCore™ reclocking and isolation architecture should be connected to the appropriate USB, S/PDIF or AES digital input on the Chrono. The Chrono processes and reclocks the incoming digital signal and transfers it to the Engine through the dedicated Quantum Sync connection. Additional digital sources may be connected directly to the Engine through its Optical, S/PDIF or AES inputs.

Analogue Connections and Mains Power Connection.

Connect the Engine's left and right analogue outputs to the corresponding inputs of your preamplifier or integrated amplifier, observing the correct channel orientation.

Once all inter-unit, digital-source and analogue-output connections have been completed and checked, connect the supplied mains power cable to the MAINS POWER IN socket on the Grid and then to an appropriate wall outlet. The Grid is the only Axiom unit connected directly to the mains, as it supplies power to both the Engine and the Chrono.

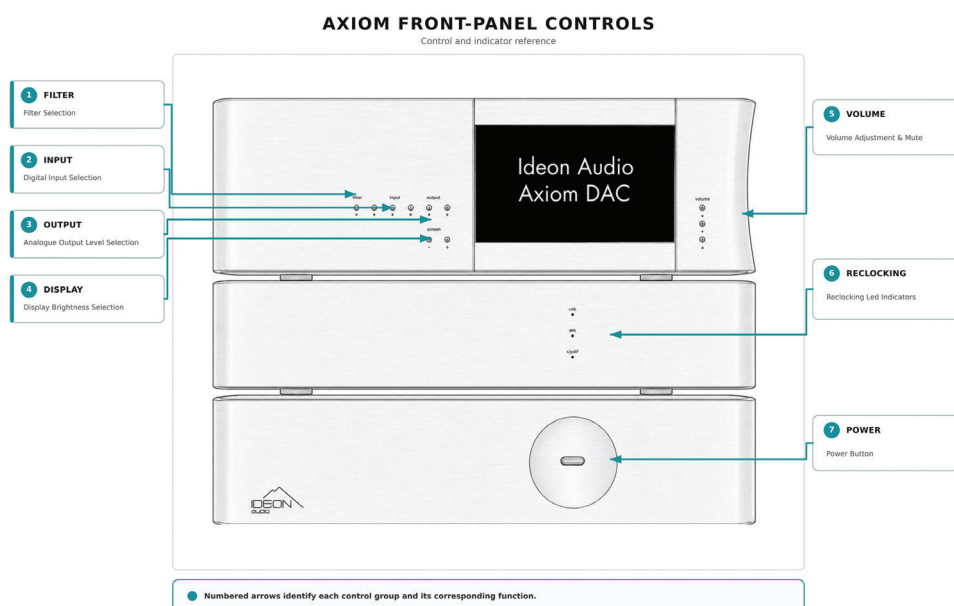
CAUTION

ALWAYS DISCONNECT MAINS POWER FIRST

Never connect or disconnect any of the cables linking the three Axiom units while the system is switched on or carrying electrical current. Before inserting or removing any inter-unit cable, always switch off the Grid and disconnect it from the mains supply. Failure to follow this procedure may cause a fuse to blow and could result in firmware malfunction or system damage.

Front Panel Overview

The front panel provides direct access to all essential playback controls and displays the current operating status of the device.



Element	Description
Power button	Powers on/off the unit.
Display	Shows current input, sample rate, filter, volume mode, and status messages.
Input ◀ / ▶	Cycles through the available digital input sources.
Filter ◀ / ▶	Selects one of the available digital reconstruction filters.
Volume Output ◀ / ▶	Selects the analog output mode: High, Mid, Low, or Variable.
Volume + / -	Adjusts playback level when the output mode is set to Variable.
Mute	Silences the analog output; press and hold to open the Settings menu.

Connecting the Axiom DAC to Your Audio System

The front panel provides direct access to all essential playback controls and displays the current operating status of the device.

1. Identify the appropriate input and output connections on your audio system and on the rear panel of the Axiom DAC.
2. Connect the Axiom DAC's analog outputs to your preamplifier or integrated amplifier using high-quality interconnect cables. Ensure that all connections are secure and properly aligned.
3. Connect your digital source(s) to one of the available Axiom DAC inputs: quantum sync USB, quantum sync AES, or quantum sync RCA when using an Ideon Audio Reclocker; AES, S/PDIF, or Optical for a direct connection (without re-clocking process) to any digital transport, streamer, or computer. Quantum sync is obviously recommended.
4. Connect the power cable to the Axiom DAC and plug it into a suitable, properly grounded power outlet.

Main Usage

Powering On the Axiom DAC

1. Ensure the Axiom DAC is connected to a power source using the supplied power cable.
2. Press the power switch on the rear panel to energize the device. The display will show the Axiom DAC logo, indicating that the device is powering up.
3. An '**Initialising**' indication appears at the bottom of the display while the internal components are prepared.



1. The display will then turn off, and the device enters standby.
2. Press the power button on the front panel to power on the device. The display shows the Axiom DAC logo with a '**Loading**' indication and then transitions to the main interface.



The Axiom DAC is now powered on and ready for operation.



NOTE

During normal use, leave the rear-panel power switch in the on position and use the front-panel power button to place the device into and out of standby.

The Main Page

Once the Axiom DAC has finished loading, the main page is displayed. This is the primary operating screen and shows all relevant playback information briefly.



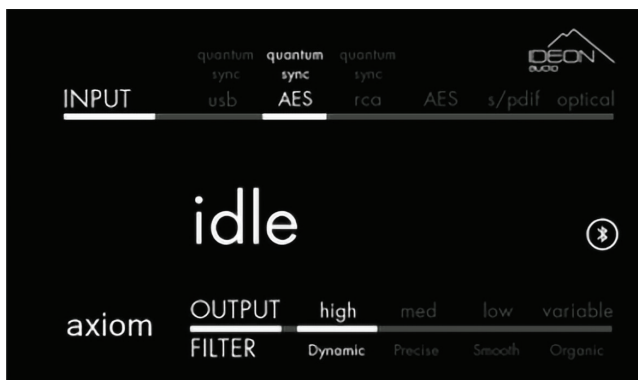
Element	Description
Input	Currently selected digital input source.
Sample rate	Sample rate of the incoming digital audio stream (shown only when a signal is present).
Filter	Currently selected digital filter.
Volume output	Currently selected output mode (High, Mid, Low, or Variable).
Volume bar	Shown on the left of the screen when the output is set to Variable, indicating the current level.
Status area	Displays messages such as No signal, Mute, or the incoming sample rate.

Input Selection

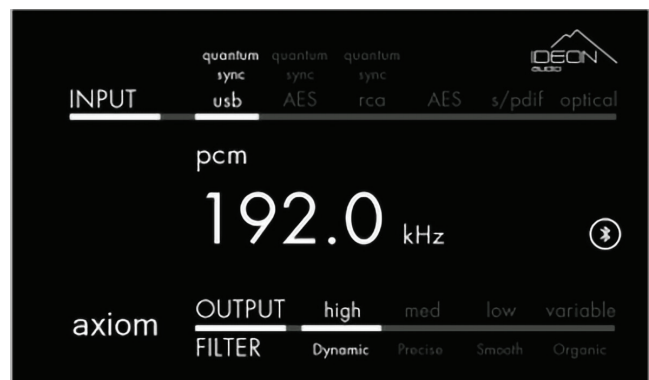
The Axiom DAC provides six digital input sources, allowing it to accommodate a wide variety of sources and system configurations:

- quantum sync USB
- quantum sync AES
- quantum sync RCA
- AES
- S/PDIF
- Optical

To change the input source, press the Input ◀ or Input ▶ button on the front panel. The main page updates immediately to show the newly selected input. When a valid signal is present, the incoming sample rate is displayed.



AES input, idle



Input receiving 192 kHz signal

Filter Selection

The Axiom DAC includes four digital filters, to experiment according to your room, genre or any personal preference. Filter selection is a matter of personal preference and system synergy; you are encouraged to experiment.

Filter	Character
Dynamic	Emphasises transient impact and rhythmic drive.
Precise	Neutral and analytical, with maximum detail retrieval.
Smooth	Relaxed presentation with a gentle top end.
Organic	Natural and full-bodied, ideal for acoustic material.

Press the Filter ◀ or Filter ▶ button on the front panel to cycle through the available filters. The main page updates to show the current selection.

Volume Output Selection

The Axiom DAC provides four analog output modes, allowing it to be matched to a wide range of preamplifiers and integrated amplifiers.

Mode	Description
High Output	Maximum fixed output level; suitable for most preamplifiers.
Mid Output	Reduced fixed output level; useful for high-sensitivity amplifiers.
Low Output	Lowest fixed output level; for very sensitive systems.
Variable	Enables accurate match with your amp, and level control from the Axiom DAC itself.

Press the Volume Output ◀ or Volume Output ▶ button on the front panel to cycle through the available modes.

IMPORTANT

When switching from Variable to any fixed output mode, **ensure that your amplifier's volume control is at a safe level.** The three fixed modes bypass the internal volume attenuator.

Volume Adjustment

When the output mode is set to Variable, the front-panel volume controls actively adjust the playback level.



Variable volume

- Press Volume + or Volume – to raise or lower the level. The volume bar on the left of the display provides visual feedback as the level changes.
- Press Mute briefly to silence the analog output. A mute indicator appears on the display. Press Mute again to restore output.

When the output mode is set to High, Mid, or Low, the volume + and – buttons are inactive, and the level is determined solely by the selected fixed mode.

Display Brightness Adjustment

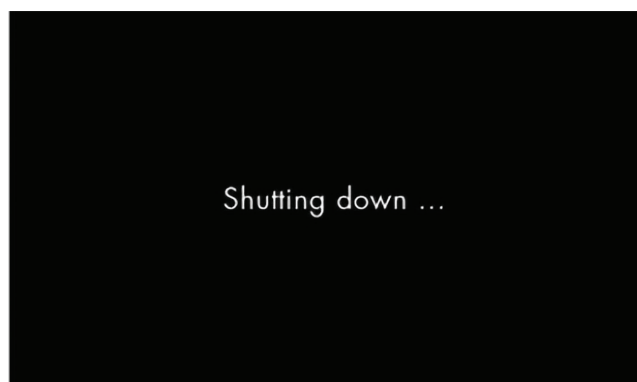
The Axiom DAC allows the display brightness to be adjusted to suit the ambient lighting in your listening room.

- Press Brightness ◀ or Brightness ▶ on the front panel to decrease or increase the brightness level respectively.
- Ten discrete brightness levels are available. The lowest level dims the display significantly for use in a darkened room; the highest level provides clear visibility in bright environments.

Setting the Axiom DAC to Standby Mode

The Axiom DAC can be placed in standby between listening sessions. In standby mode the device draws minimal power while remaining ready for immediate activation.

1. To enter standby, press the power button on the front panel. The display briefly shows a shut-down indication and then turns off, confirming that the device has entered standby.
2. In standby mode, the Axiom DAC consumes minimal power while remaining ready for quick activation when needed.



Shutting down

3. To power on the device, press the power button again. The display turns on and the Axiom DAC returns to its previous operational state, allowing you to resume audio playback immediately.



NOTE

For extended periods of non-use, turn off the rear-panel power switch as well.

Connecting to the Network

Network connectivity allows the Axiom DAC to be controlled from the Ideon Director mobile application and to receive firmware updates.

Download the Ideon Director App

1. Open the following page on your mobile device: <https://ideonaudio.com/ideon-director-app/>
2. Download and install the Ideon Director application from the Apple App Store or the Google Play Store, as appropriate for your device.
3. Ensure your mobile device is connected to the Wi-Fi network on which you wish to place the Axiom DAC.

Bluetooth Setup (First-Time Wi-Fi Configuration)

If the Axiom DAC is not yet on your network, **you should use the Bluetooth setup** flow to provision it. This is the procedure for its initial – first time – setup.

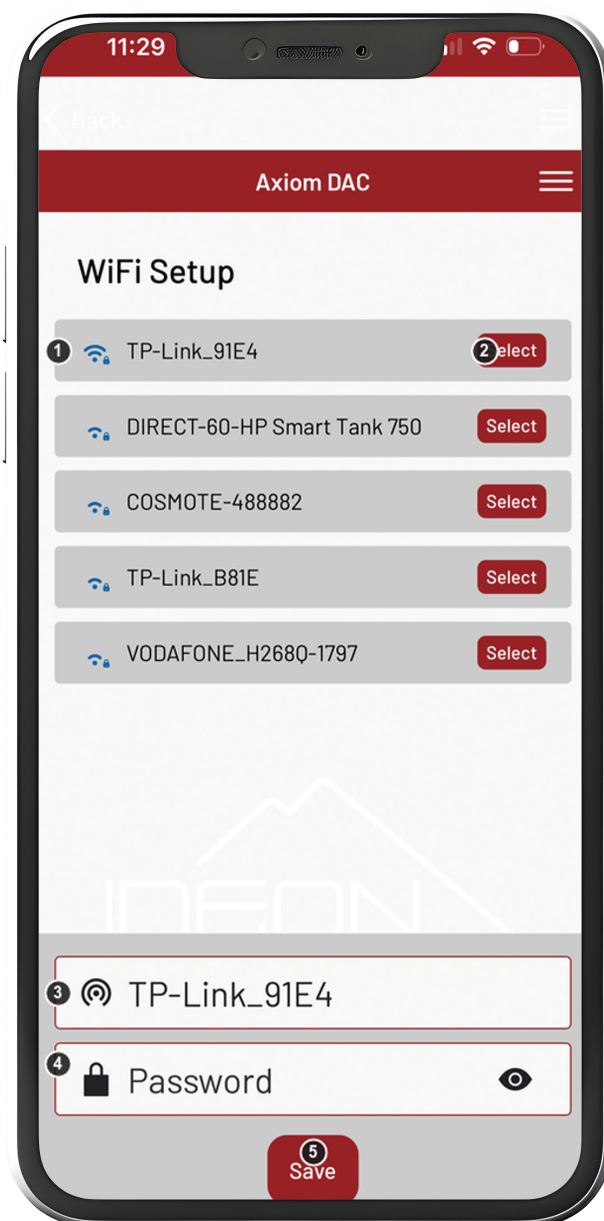
1. Launch the Ideon Director app. From the Home page, tap 'Scan via Bluetooth'. The BLE scan screen opens.
2. Tap the Scan button (1). A list of nearby Ideon Audio devices appears.
3. Locate 'Axiom DAC' (2) in the list and tap Connect (3).



BLE scan

#	Element	Description
1	Scan	Searches for nearby Ideon Audio devices over Bluetooth.
2	Device card	Detected Axiom DAC, showing model name.
3	Connect	Pairs with the selected device and opens the Wi-Fi configuration screen.

1. A configuration screen appears. At the top, a list of Wi-Fi networks detected by the DAC is displayed (1).
2. Tap Select (2) next to the network your mobile device is connected to. The SSID field (3) is pre-filled automatically.
3. Enter your Wi-Fi password in the field below (4).
4. Tap Save (5).



Wi-Fi setup

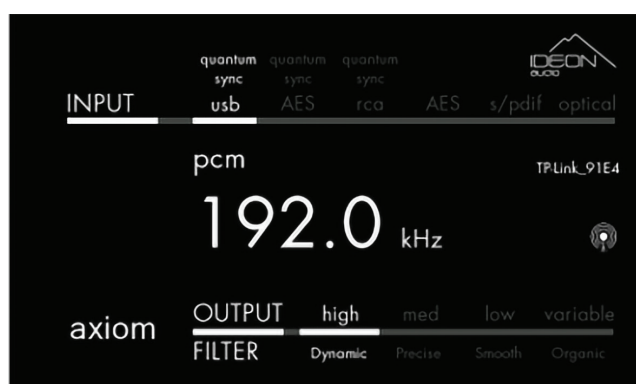
#	Element	Description
1	Network list	Wi-Fi networks detected by the Axiom DAC.
2	Select	Selects a network and pre-fills the SSID field.
3	SSID	Name of the selected Wi-Fi network.
4	Password	Wi-Fi password for the selected network.
5	Save	Sends the credentials to the DAC and initiates the connection.

1. Wait a few moments for the DAC to join your network.



Connecting to Wi-Fi

1. Once connected, the app navigates automatically to the Remote-Control page.



Connected to Wi-Fi

Settings Menu (Front Panel)

Some administrative functions are accessible directly from the front panel, without the mobile application.

1. Press and hold the Mute button for approximately 5 seconds to enter the Settings menu.



Settings page 1

1. Navigate through the menu using Volume + and Volume –. Confirm a selection with a short press of Mute.

The following options are available:

- Restore factory settings - Resets the Axiom DAC to its original factory configuration. Useful for troubleshooting or preparing the device for a new user.
- Reset network settings - Clears any saved Wi-Fi credentials, allowing a new network to be configured.
- Product information - Displays firmware version, serial number, and other technical details.



Settings page 2



Settings page 3

Restore Factory Settings

1. Navigate to the Settings menu and select '**Restore factory settings**'.
2. **Press Mute** to enter the confirmation screen.
3. Use Volume + and Volume – to highlight '**Yes**', then **press Mute to confirm**.
4. While the operation is in progress, the display shows a message indicating that the device is restoring factory settings and will shut down.
5. Once the reset is complete, the Axiom DAC will power off automatically. Press the front-panel power button to turn it back on.



Restore factory settings — confirm



Restoring and shutting down

Reset Network Settings

1. Navigate to the Settings menu and select '**Reset network settings**'.
- 2. Press Mute to enter** the confirmation screen.
3. Use Volume + and Volume – to highlight '**Yes**', then press **Mute to confirm**.
4. Axiom DAC will clear all saved Wi-Fi and network configurations.
5. Once complete, the display returns to the main interface. The device is now ready for a new network configuration.

IMPORTANT

RESETTING NETWORK SETTINGS IS ESSENTIAL WHEN CONNECTING AXIOM TO A NEW NETWORK – WHEN YOU CHANGE NETWORK.

Product Information

1. Navigate to the Settings menu and select 'Product information'.
2. The display shows detailed information about the Axiom DAC, including model, serial number, Reclocker type, firmware version, display version, and manufacture date.

Product information	
Model	Axiom DAC
Serial number	X01
Reclocker	USBCore™ - ChronoCore™ - Quantum sync
Firmware version	v0.9.7
Display version	v0.9.7
Manufacture date	January 2026
<u>Back</u>	
Confirm with Mute button	

Product information

Firmware Upgrade

Firmware upgrades are performed from the Ideon Director app. Keeping your Axiom DAC up to date ensures the latest features and improvements are available on your device.

1. In the Ideon Director app, open the Remote-Control page and navigate to the General settings tab.
2. Tap 'Check for Updates' (1) to query whether new firmware is available.
3. When an update is found, the banner (2) appears showing the current and latest version numbers.
4. Tap 'Update Firmware Now' (3) to begin.
5. The Axiom DAC's front-panel display shows the update progress. Wait for the process to be completed without interrupting the device.



Firmware update progress

IMPORTANT (Do not power off the Axiom DAC while an update is in progress)

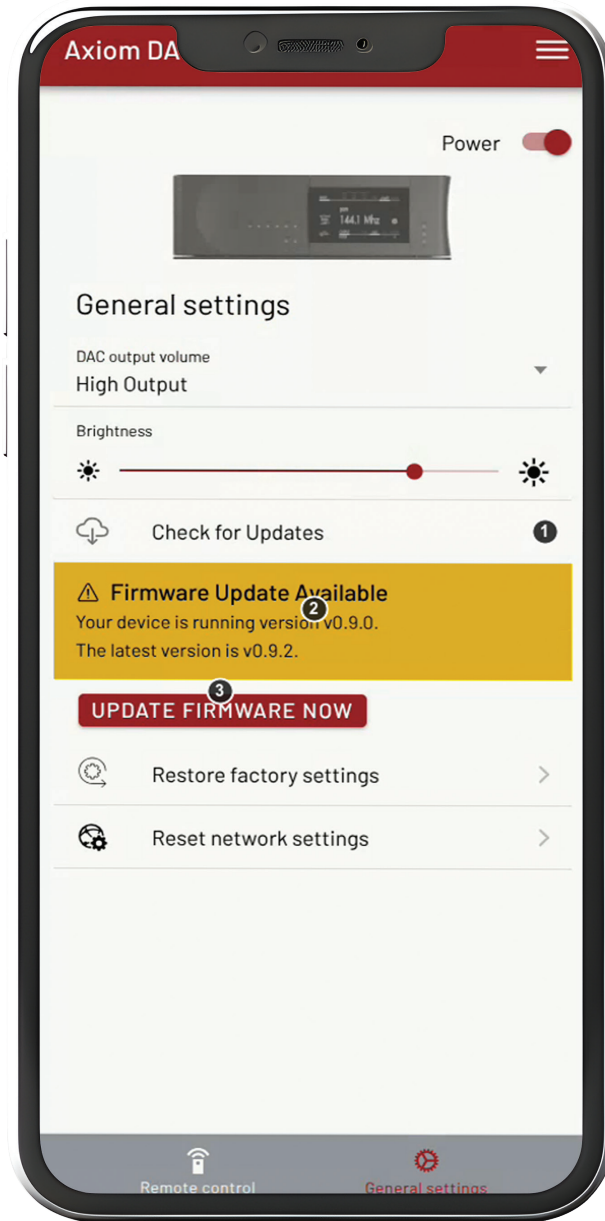
The DAC's front-panel display shows the update progress. Both the DAC firmware and display firmware should be applied when available, as they are designed to work together.

Burn-In

The Axiom DAC requires a significant burn-in period to reach its full sonic potential. Its performance will continue to develop and improve progressively over more than 500 hours of operation, during which greater openness, refinement, dimensionality, and overall musical coherence can be expected.

Warm-Up for Optimum Performance

The Axiom DAC benefits from a warm-up period before critical listening. For optimum sonic performance, allow the system to remain powered on for at least 30 minutes before use, while to reach its full potential, Axiom will require to play music for more than 3 hours.



Firmware upgrade

#	Element	Description
1	Check for Updates	Tap to query for available firmware.
2	Update available banner	Shown when a newer firmware version is found.
3	Update Firmware Now	Initiates the firmware update process.

Troubleshooting

The display remains blank after powering on	Verify that the rear-panel power switch is on and the power cable is fully seated at both ends. Press the front-panel power button to wake the device from standby.
No sound from the selected input	Confirm that the correct input is selected on the front panel and that the source device is transmitting audio. The main page will display the incoming sample rate when a valid signal is present.
Sound is present but very quiet or very loud	Verify the Volume Output mode. In Variable mode, adjust the level with the Volume + / – buttons. When switching between fixed modes, confirm your amplifier is at a safe setting.
The audio is muted	Press the Mute button once to restore output. The mute indicator will disappear from the display.
The Axiom DAC does not appear in the Ideon Director app	Ensure the DAC and your mobile device are on the same Wi-Fi network. If the DAC has never been configured, follow the Bluetooth setup procedure.
Wi-Fi connection fails	Confirm the Wi-Fi password is correct and that your router is broadcasting on the 2.4 GHz band. Reset Network Settings from the Settings menu. Re-run the Bluetooth setup procedure.
Firmware update does not start	Verify that the Axiom DAC has a stable network connection and that the app reports an update is available. Retry from the General settings tab.
The device behaves unexpectedly	Use 'Restore factory settings' from the front-panel Settings menu to return the DAC to its original configuration.
A display firmware update is disrupted due to network or power outage	Press and hold Volume + and Volume – for 6 seconds. The display firmware will be restored to its factory defaults. Re-run the firmware update process for the display, making sure that your device is constantly powered on and connected to the network.

If a problem persists after following the steps above, please contact your retailer or Ideon Audio for further assistance.

Care and Maintenance

Clean the enclosure gently only by using a soft, dry cloth. Do not apply pressure or rub the surface vigorously, and never use solvents, harsh liquids, stain removers, abrasive cleaners, or aerosol sprays.

Technical Specifications

SUPPORTED FORMATS (INPUT DEPENDENT)	44.1kHz to 384kHz PCM up to 32 bits - Native DSD (up to 8X DSD)
DIGITAL INPUTS	3X Quantum Sync isolated inputs (USB, XLR, RCA) & 3X Inputs (optical, RCA, XLR)
XLR BALANCED OUTPUTS (high/mid/low/variable selectable by the user)	9Vrms at 0dB (at high output)
RCA OUTPUTS (adjustable as with XLR)	4.5Vrms at 0dB (at high output)
THD (A WEIGHTED 20HZ-20KHZ)	< - 120dB on all outputs
CHANNEL SEPARATION	>130dB on all outputs
SNR (A WEIGHTED 20HZ-20KHZ)	>138dB on all outputs
DYNAMIC RANGE	20HZ TO 20KHZ 147 dB (FS) . 145 dB (AFS)
DISPLAY	7 inch
DIMENSIONS (W X D X H) - 3 Units (Engine, Chrono, Grid)	Engine: 540 x 400 x 160 mm (21.3 x 15.8 x 6.3 in). Chrono: 540 x 400 x 90 mm (21.3 x 15.8 x 3.6 in). Grid: 540 x 400 x 90 mm (21.3 x 15.8 x 4.8 in).
TOTAL WEIGHT	132kg (~291 lbs)



Safety Instructions

- **WARNING.** TO REDUCE THE RISK OF FIRE OR ELECTRICAL SHOCK, DO NOT EXPOSE THIS DEVICE TO RAIN OR MOISTURE.
- Operate the Axiom DAC only within the right voltage range of your Country.
- Never open the enclosure. There are no user-serviceable parts inside. Opening the unit will void the warranty and may expose you to hazardous voltages.
- Disconnect the power cable from the outlet during electrical storms or when the device will not be used for extended periods.
- Do not remove or bypass the ground pin on the end of the AC cord unless necessary to reduce hum from ground loops of connected equipment. Disconnecting the ground may cause RFI (radio frequency interference) to be induced into your playback setup. Removing or bypassing the ground pin on any electrical component is potentially dangerous and should be avoided for safety reasons.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus. Unplug this apparatus during lightning storms or when unused for long periods of time.



Servicing

THERE ARE NO USER-SERVICEABLE PARTS INSIDE ANY IDEON AUDIO PRODUCT. PLEASE REFER ALL SERVICING TO QUALIFIED PERSONNEL.

Please contact your authorized dealer, distributor, or Ideon Audio if you have any questions not addressed in this reference document.



CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN



Warranty

Effective date: This policy reflects Ideon Audio's current warranty terms and supersedes any prior versions included with products or published elsewhere.

Standard Manufacturer's Warranty (2 Years): Ideon Audio warrants all new Ideon Audio components against defects in materials and workmanship for **two (2) years** from the **Original Purchase Date** by the first retail purchaser, provided the product is purchased from an **Authorized Reseller** and accompanied by valid, dated proof of purchase.

Extended Limited Warranty (7 Years, upon Registration): You may extend the standard two-year warranty to **seven (7) years** by **registering** your product with Ideon Audio **within eight (8) weeks** of the Original Purchase Date and by submitting valid proof of purchase (e.g., sales invoice, dealer receipt, distributor invoice) that clearly identifies the Authorized Reseller.

Failure to register within eight (8) weeks results in coverage remaining at **two (2) years** only.

Transferability: The warranty (standard or extended) is transferable for the unexpired balance of the original warranty period, measured from the Original Purchase Date.

Important: Documents that do not identify an Authorized Reseller are not accepted for registration or warranty validation.

How to Register (for 7-Year or Demo Coverage):

You may register your product by either the **Online Form below (Recommended)** or by **Email – info@ideonaudio.com** with subject **"Product Registration"**, including **all** of the following: First & Last Name, Country, Email, Date of Purchase (Original Purchase Date), Product Name / Model, Serial Number, a copy

Model-Specific Coverage Exceptions: The seven-year warranty **does not** apply to the following items: **3R USB Renaissance Black Star, EOS Stream & Absolute Stream** central processing units (CPUs) and **Internal hard drives** supplied with products.

Instead, the following coverage applies: For **3R USB Renaissance Black Star and CPUs: two (2) years** standard warranty, & For **Internal hard drives: five (5) years** standard warranty

Demo Units & Special Promotions if and when applicable. For demo products or products sold under special promotional conditions: When registered, the extended warranty is **four (4) years** total. For such cases, the warranty period starts from the **original date the product was sold by Ideon Audio to its customer or dealer**, not from the end-user's purchase date.

Optional Lifetime Limited Warranty (Paid): Ideon Audio offers an **optional Lifetime Limited Warranty** on eligible products, available for purchase as a **percentage of the product's retail price**. This percentage may change without notice. Always consult Ideon Audio. Coverage is offered and administered **directly by Ideon Audio**. For eligibility, scope, pricing, and terms, contact **info@ideonaudio.com** (subject line: **"Lifetime Warranty"**).

of the original, dated receipt identifying the **Authorized Reseller**. Keep registration confirmation for future reference.

Incomplete submissions are invalid and will not result in extended coverage.

Conditions, Exclusions & Limitations.

Standard Manufacturer's Warranty (2 Years).

The Ideon Audio standard manufacturer's limited warranty covers defect in the materials and workmanship in this product. Under the terms of this warranty we will repair the product free of charge (parts and labor) - or replace it where we deem that repair is not possible - for malfunction due to inherent defects in the materials or construction.

Ideon Audio has authorized distribution in many countries of the world. Warranty service should be obtained directly from the importing retailer or distributor from whom you purchased the product.

In the unlikely event of service required beyond the capabilities of the importer, Ideon Audio undertakes to fulfill the conditions of the warranty.

In case of malfunctions please contact your dealer to arrange for service. If you have purchased the product directly from Ideon Audio, please contact us directly at info@ideonaudio.com, quoting subject: fault and a short description of the issue.

Please note that the product must be returned using original packaging only and accompanied by a written description of the issue, defect, or malfunction.

Extended Limited Warranty (7 Years, upon Registration).

Same conditions as the Standard Manufacturer's Warranty above apply – only duration is different., and valid only upon product (s)' registration.

Life Time, limited warranty.

This specially extended warranty covers the lifetime of the product model.

It is transferable under condition that each new owner informs Ideon Audio importers, dealers, or Ideon Audio directly the device model, number, previous owner name & new owner name & address.

In cases of obsolescence of materials or superseded technology, the product will be repaired using

currently available materials and technology of equivalent performance characteristics, or better.

"Future proof": if Ideon Audio releases upgrades to, or improved versions of, the purchased product, these are made available to subscribers at cost of parts and materials only. Shipping to the service location is borne by the owner, Ideon Audio or its distributors / dealers pay for return shipping.

Warranty Violation.**Warranty is voided in cases of:**

- Damage and /or malfunction caused by tampering or modifications to the product's original state, attempts to fix, or other alterations to the product by persons other than factory authorized service personnel.
- Damage and /or malfunction caused by improper use, abuse, or improper operation of the product.
- Failure to comply fully with Ideon Audio operating instructions.
- Damage to cables or attachments and cosmetic damage induced by use.
- Products obtained outside the network of authorized Ideon Audio dealers and resellers.

General Warranty Terms.

This Warranty is subject to the following conditions and limitations: The Warranty is void and inapplicable if the product has been used or handled other than in accordance with the instructions in this document, abused, or misused, damaged by accident or neglect or in being transported, or the defect is due to the product being repaired or tampered with by anyone other than Ideon Audio or an authorized Ideon Audio repair center.

1. The product must be packaged and returned to Ideon Audio or an authorized Ideon Audio repair center by the customer at his or her sole expense in the original packing material. Ideon Audio will pay return freight of its choice for original purchasers.
2. Returned product must be accompanied by a written description of the issue or the defect. Ideon Audio reserves the right to modify the design of its products without obligation to purchasers of previously manufactured products and to change the price or specifications of any product without notice or obligation to any person.

In the event the product fails to meet this Warranty and the above conditions have been met, the purchaser's sole remedy under this Limited Warranty shall be to return the product to Ideon Audio or an authorized Ideon Audio repair center where the defect will be repaired without charge for parts or labor.

This warranty does not cover the cost of custom installation, customer instruction and setup adjustments.

This warranty does not cover cosmetic damage or any damage due to accident, misuse, abuse, negligence or modification of, or to any part of the Product, without initial express consent from Ideon Audio. This warranty does not cover damage due to improper operation or maintenance, connection to improper voltage supply, or attempted repair by anyone other than a facility authorized by Ideon Audio to service the Product.

Enjoy the music, enjoy hi-definition in music!

5

[illegible]

